

ANNEXE II
HEALTH FACILITY SURVEY-BHUTAN, 2009
QUESTIONNAIRE FOR ASSESSMENT OF SERVICE DELIVERY
HIV and Sexually Transmitted Infections (STI)
(For BHU-I and Above)

Serial number of health facility

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General Information

Name of the facility:	
District:	Gewog/Town:
Name and designations of persons interviewed:	
Interview completion status: 1.Completed <input type="checkbox"/> 2.Not completed <input type="checkbox"/>	
If not completed, specify the question number from where the interview was terminated: <div style="border: 1px solid black; width: 100px; height: 20px; margin: 10px auto;"></div>	
Type of health facility: <div style="display: flex; justify-content: space-between;"> <div style="width: 40%;"> 1. National Referral Hospital 2. Regional Referral Hospitals 3. District Hospitals 4. BHU-I 5. BHU-II </div> <div style="width: 10%; text-align: center;"> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> </div> </div>	

Interviewer's code: ____/____/____ Signature: _____ Interview date: ____/____/____

Start time of interview:

End time of interview:

Checked by:

Name of supervisor: _____ Signature: _____

Date: ____/____/____

Section 1: Nature of services provided in this facility

No.	Questions	Coding categories	Skip to	Score
Q1.1 (D)	What method is followed for STI diagnosis and treatment here?	Syndromic management 1 Syndromic management with some laboratory diagnosis 2		×
Q1.2 (D)	Do you provide STI treatment only or treatment with counselling?	STI treatment only 1 STI Treatment with counselling 2		2 1
Q1.3 (D)	What was/were the most common sources of STI in the last year (e.g. multiple partners, CSW, spouse etc)?	Specify 1..... 2..... 3.....		×
Q1.4 (D)	Does the facility provide STI/HIV services for any specific population groups (e.g. drug user, truck driver, army etc)?	Yes 1 No 2	→Q1.6	2 1
Q1.5 (D)	If yes, which population?	Specify 1..... 2..... 3.....		×
Q1.6 (D)	If partner notification is done, is it done with the consent of the patient?	Yes 1 No 2		2 0
Q1.7 (S)	Are STI drugs available at this facility? (Check register)	Yes 1 No 2		2 0
Q1.8 (C)	Are there any STI leaflets/pamphlets available in this facility? (Observation)	Yes 1 No 2		2 0
Q1.9 (C)	Do you provide VCT/counselling services to ANC patients?	Yes 1 No 2		2 0
Q1.10 (C)	Do you provide VCT/ counselling services to STI patients?	Yes 1 No 2		2 0
Q1.11 (D&C)	Do you provide services to HIV positive patients?	Yes 1 No 2		2 1
Q1.12 (C)	If yes, do you provide counseling services to HIV positive patients?	Yes 1 No 2		2 0
Q1.13 (C)	Do you provide VCT / counselling services TB patients?	Yes 1 No 2		2 0
Q1.14 (C)	Do you provide VCT / counselling services to others?	Yes 1 No 2	→Q2.1	2 1
Q1.15 (C)	If yes, specify....?	Specify 1..... 2..... 3.....		×
Score for this section (...../.....)×100				%
Grade for this section				

Section 2: Facility setup and supplies

No.	Questions	Coding categories	Skip to	Score
A. Infrastructure				
Q2.1 (D)	Is a minimum level of privacy maintained during patient examination? (Observation)	Yes 1 No 2		2 0
Q2.2 (C)	Is privacy maintained for VCT/ counselling? (Observation)	Yes 1 No 2		2 0
Q2.3 (C)	Do you provide group counselling or family counselling?	Yes 1 No 2	→Q2.5	2 1
Q2.4 (C)	If yes, is there a room available for group counselling/family counselling sessions? (Observation)	Yes 1 No 2		2 0
Q2.5 (D & L)	Is adequate water supply available in the facility? (Observation)	Yes 1 No 2		2 0
Q2.6 (L)	Where the laboratory tests performed, is the laboratory space adequate? (Observation)	Yes 1 No 2		2 0
Score for this sub-section (...../.....)×100				%
Grade for this sub- section				
B. Equipments/Materials available in the facility				
		Presence	Functioning	
Q3.1 (D)	Patient Examination bed (Observation)	Yes 1 No 2	Yes 1 No 2	2 0
Q3.2 (D)	Screen (Observation)	Yes 1 No 2	Yes 1 No 2	2 0
Q3.3 (D)	Sink (Observation)	Yes 1 No 2	Yes 1 No 2	2 0
Q3.4 (D)	Working spotlight (Observation)	Yes 1 No 2	Yes 1 No 2	2 0
Q3.5 (D)	Torch with batteries (Observation)	Yes 1 No 2	Yes 1 No 2	2 0
Q3.6 (D)	Drums for sterile equipments (Observation)	Yes 1 No 2	Yes 1 No 2	2 0
Q3.7 (D)	Chittle/Instrument forceps (Observation)	Yes 1 No 2	Yes 1 No 2	2 0
Q3.8 (D)	Forceps jar (Observation)	Yes 1 No 2	Yes 1 No 2	2 0
Q3.9 (D)	Sponge holding forceps (Observation)	Yes 1 No 2	Yes 1 No 2	2 0
Q3.10 (D)	Speculum (Observation)	Yes 1 No 2	Yes 1 No 2	2 0
Q3.11 (D)	Proctoscope (Observation)	Yes 1 No 2	Yes 1 No 2	2 0

No.	Questions	Coding categories		Skip to	Score							
Q3.12 (C)	Penile model (Observation)	Yes 1 No 2	Yes 1 No 2		2 0							
Q3.13 (D)	Clean sheets for examination bed (Observation)	Yes 1 No 2			2 0							
Q3.14 (D)	Soap on sink (Observation)	Yes 1 No 2			2 0							
Q3.15 (D)	Clean towel (Observation)	Yes 1 No 2			2 0							
Q3.16 (D)	Condoms (Observation)	Yes 1 No 2			2 0							
Q3.17 (D)	BCC materials (flip chart, leaflets, pamphlets etc) (Observation)	Yes 1 No 2			2 0							
Are the following equipments available in the laboratory? (Only where STI/HIV related tests are done)												
Q3.18 (L)	Functioning microscope (Observation)	Yes 1 No 2			2 0							
Q3.19 (L)	Sink for staining (Observation)	Yes 1 No 2			2 0							
Score for this sub-section (...../.....)×100					%							
Grade for this sub-section												
C. Supplies												
Q4.1 (S)	How many condom grosses are in stock at this facility today? (Observation)		<table border="1" style="display: inline-table; vertical-align: middle;"> <tr> <td></td><td></td><td></td><td></td><td></td><td></td> </tr> </table>									X
Q4.2 (S)	Was this facility ever out of stock of condoms in the last year? (Check register)	Yes 1 No 2			2 0							
Q4.3 (S)	Was this facility ever out of stock of gloves in the last year? (Check register)	Yes 1 No 2			2 0							
Q4.4 (S)	Do you have STI drugs in stock? (Observation)	Yes 1 No 2			2 0							
Q4.5 (S)	Is there any expired STI drug in the facility at the moment? (Observation)	Yes 1 No 2			2 0							
Q4.6 (S)	What is done with expired STI drugs usually, if any?	Discarded 1 Returned 2 Used 3 Discard with approval 4 Others 99 (Specify)			2 0							
Q4.7 (S)	Are STI drugs stored by expiry date? (Observation)	Yes 1 No 2			2 0							
Q4.8 (S)	Are STI drugs stored appropriately (room temperature, light etc)? (Observation)	Yes 1 No 2			2 0							
Q4.9 (S)	Were there any stock outs of STI drugs in the last year? (Check register)	Yes 1 No 2			2 0							
Score for this sub-section(...../)×100					%							
Grade for this sub- section												

Section 3: Personnel

No.	Questions	Coding categories	Skip to	Score
Q 5.1 (D)	Who is the overall in charge of the facility?	Doctor 1 ACO 2 Health worker 3 Counselor 4 Laboratory technician 5 Others 99 (Specify)		x
Doctor/health worker				
Q 5.2 (D)	Who is providing STI management (prescriber) at this facility? (check with Q15.1) (Multiple response possible)	Doctor 1 ACO 2 Health worker 3 All 4 Others 99 (Specify)		x
Q 5.3 (D)	Did you receive any training on STI syndromic management?	Yes 1 No 2	→Q5.6	2 0
Q 5.4 (D)	If yes, did the individual(s) receive any training on STI syndromic management guideline 2006 version?	Yes 1 No 2	→Q5.6	2 0
Q 5.5 (D)	If yes, for how long has s/he received the training?	≥2 days.....1 <2 days.....2		2 0
Q 5.6 (D)	Has/have the individual(s) received any training on STI other than the syndromic management?	Yes 1 No 2	→Q5.8	2 1
Q 5.7 (D)	If yes, from where has s/he received the training?	Government 1 International 2 Others 99 (Specify)		2 1
Q 5.8 (D)	What proportion of the prescribers been trained on STI management? (...../.....)	<div style="display: flex; align-items: center; justify-content: center;"> <div style="border: 1px solid black; width: 40px; height: 20px; margin-right: 5px;"></div> <div style="border: 1px solid black; width: 40px; height: 20px; margin-right: 5px;"></div> <div style="border: 1px solid black; width: 40px; height: 20px; margin-right: 5px;"></div> % </div>		2 1 0
Counselling provider				
Q5.9 (C)	Who provides counselling at this facility? (Check with Q15.4)	Doctor 1 ACO 2 Health worker 3 Counsellor 4 Others 99 (Specify)		2 1 0

No.	Questions	Coding categories	Skip to	Score
Q5.10 (C)	Has the individual providing counselling received any training on VCT and confidentiality?	Yes 1 No 2	→Q5.13	2 0
Q5.11 (C)	If yes, from where has s/he received the training?	Government 1 International 2 Others 99 (Specify)		2 1
Q5.12 (C)	If yes, for how long has s/he received the training?	≥6 days 1 4 -5 days 2 <4days 3		2 1 0
Laboratory technician				
Q5.13 (L)	Is there any laboratory technician in this facility? (check with Q15.5)	Yes 1 No 2	→Q5.15	2 0
Q5.14 (L)	If yes, has s/he training received training on the relevant tests that s/he conducts?	Yes 1 No 2		2 0
Cleaner/attendant/care taker				
Q5.15 (D,C,L)	Is there any cleaner/attendant/ care taker available in this facility?	Yes 1 No 2	→Q6.1	2 0
Q5.16 (D,C,L)	Does the cleaner/attendant/ care taker have to handle biohazard substances?	Yes 1 No 2		x
Q5.17 (D,C,L)	If yes, are measures taken for the individual's protection? (Multiple response) Circle 1 if mentioned Circle 2 if not mentioned	Gloves 1 2 Mask 1 2 Apron 1 2 Foot wear 1 2 Other 1 2 (Specify)		2 1 0
Score for this section (...../.....)×100				%
Grade for this section				

Section 4: Procedure for STI case management

No.	Questions	Coding categories	Skip to	Score
Q6.1 (D)	Does anyone receive/greet the patient in the facility and explain the procedure?	Yes 1 No 2		2 0
Q6.2 (D & C)	Is condom demonstration done?	Yes 1 No 2	→ Q6.4	2 0
Q6.3 (D & C)	In what frequency you have conducted the condom demonstration in the last year?	Always 1 Sometimes 2 Never 3		2 1 0

No.	Questions	Coding categories	Skip to	Score
Q6.4 (D)	Do you routinely ask sexual history from all STI patients?	Yes 1 No 2		2 0
Q6.5 (D)	Do you routinely examine (physical examination) all suspected STI patients?	Yes 1 No 2		2 0
Q6.6 (D)	After you have diagnosed a patient with STI, do you do anything to prevent re-infection?	Yes 1 No 2	→ Q6.8	2 0
Q6.7 (D)	If yes, do you follow national guidelines?	Yes 1 No 2		2 0
Q6.8 (D)	What is the approach that you follow for partner notification?	Patient referral 1 Provider referral 2		2 1
Q6.9 (D)	Which STI drugs did you mostly prescribe in the last year for cases with suspected gonorrhoea?	Ceftriaxon (250mg I/M single dose) 1 Doxycycline 2 Both 3 Other 99 (Specify)		2 0
Q6.10 (D)	Is there a system for Post Exposure Prophylaxis (PEP) in place? (Observation)	Yes 1 No 2	→ Q7.1	2 0
Q6.11 (D)	If yes, do you have an identified focal person for PEP? (Observation)	Yes 1 No 2	→ Q7.1	2 0
Q6.12 (D)	If yes, do you have a system for recording? (Check register and interview focal person if present)	Yes 1 No 2		2 0
Score for this section (...../.....)×100				%
Grade for this section				

Section 5: Procedure for VCT

No.	Questions	Coding categories	Skip to	Score
Q7.1 (C)	Do you provide pretest counselling?	Yes 1 No 2	→ Q7.3	2 0
Q7.2 (C)	How long does the pre test counselling session take on average?	≥30min 1 <30 min 2		2 1
Q7.3 (C)	Do you take informed consent for HIV testing?	Yes 1 No 2		2 0

Q7.4 (C)	Please mention few qualities of good counsellor? (Multiple response) (Do not read out) Circle 1 if mentioned Circle 2 if not mentioned	Patience 1 2 Understandable 1 2 Respectful of clients 1 2 Good attitude 1 2		2 1 0
Q7.5 (C)	Do you provide post test counselling?	Yes 1 No 2	→ Q7.8	2 0
Q7.6 (C)	How long does a post test counselling session take on average, if the result is negative?	≥10 minutes 1 <10 minutes 2		2 1
Q7.7 (C)	How long does a post test counselling session take on average, if the result is positive?	≥30m 1 <30 min 2		2 1
Q7.8 (C)	Is partner notification policy followed in this facility?	Yes 1 No 2	→ Q7.10	2 0
Q7.9 (C)	If yes, is it always done with the consent of the patient?	Yes 1 No 2		2 1
Q7.10 (C)	Did any group pre-test counselling carried out in the last year?	Yes 1 No 2		×
Q7.11 (C)	Do you take written/verbal consent from your VCT clients for release of client information while referring? (Observation)	Yes 1 No 2		2 0
Score for this section (...../.....)×100				%
Grade for this section				

Section 6: Care and support for HIV positive cases

No.	Questions	Coding categories	Skip to	Score
Q8.1 (D)	Has this facility ever dealt with an HIV positive case?	Yes 1 No 2	→ Q9.1	×
Q8.2 (D)	Is there a core team available at this hospital to support HIV positive cases?	Yes 1 No 2	→ Q8.4	2 0
Q8.3 (D)	Who are the members of this core team? (Multiple response) Circle 1 if mentioned Circle 2 if not mentioned	Doctor 1 2 Nurse 1 2 VCT counsellor 1 2 Laboratory technologist 1 2 Pharmacist 1 2 Other 1 2	→ Q8.5	2 0

No.	Questions	Coding categories	Skip to	Score
Q8.4 (D)	If there is no core team, is there any other personnel to support HIV positive cases?	Yes 1 No 2		2 0
Q8.5 (D)	Was there any event when a positive case has been referred to other facilities?	Yes 1 No 2	→ Q9.1	×
Q8.6 (D)	If yes, what was the cause of refer? (Check register) (Multiple response) Circle 1 if mentioned Circle 2 if not mentioned	CD4 counts 1 2 Counselling 1 2 HAART follow up 1 2 Other 1 2 (Specify)		×
Score for this section (...../.....)×100				%
Grade for this section				

Section 7: Universal Precautions and waste disposal

No.	Questions	Coding categories	Skip to	Score
A. General infection prevention practices				
Q9.1 (L & C)	Do you follow the basic infection prevention measures?	Yes 1 No 2		2 0
Hand washing				
Q9.2 (L & C)	Are all clinical staff follow rules of hand washing? (ask to describe procedure)	Yes 1 No 2		2 0
Gloving				
Q9.3 (L & C)	Are gloves usually used during examination and testing?	Yes 1 No 2		2 0
Safe handling of needles and sharp instruments				
Q9.4 (L & C)	Is there a system for appropriate disposal of sharps? (Observation)	Plastic bin 1 Sharp box/safety box 2 Bottle 3 Other 99 (Specify)		2 0
Q9.5 (L & C)	Do all clinical staff dispose needle and syringe appropriately? (Observation)	Yes 1 No 2		2 0
Score for this sub-section (...../.....)×100				%
Grade for this sub- section				
B. Decontamination, cleaning and sterilization of instruments				
Q10.1 (L & C)	Are the instruments decontaminated and sterilized after each use?	Yes 1 No 2		2 0
Q10.2 (L & C)	Is hypochlorite solution/savlon used in this facility? (Observation)	Yes 1 No 2		2 0

No.	Questions	Coding categories	Skip to	Score
Q10.3 (L & C)	How frequently is the hypochlorite solution prepared?	Daily /whenever required 1 Once in 2 days 2		2 1 0
Q10.4 (L & C)	How frequently is the savlon solution prepared?	Daily/ whenever required 1 Once in 2 days 2 Others 99 (Specify) -----		2 1 0
Q10.5 (L & C)	After use are the instruments dipped in hypochlorite/savlon solution?	Yes 1 No 2	→ Q10.8	2 0
Q10.6 (L & C)	If yes, for how long?	<10 min 1 10-30 min 2 >30 min 3		2 0
Q10.7 (L & C)	After dipping in hypochlorite solution/savlon, are the instruments washed by continuous flow of water?	Yes 1 No 2		2 0
Q10.8 (L & C)	After cleaning, are instruments autoclaved?	Yes 1 No 2		2 0
Q10.9 (L & C)	If autoclaving is done, is there a functioning autoclave on site? (Observation)	Yes 1 No 2	→ Q10.11	2 0
Q10.10 (L & C)	If not, is there easy access to an autoclave? (Observation)	Yes 1 No 2		2 0
Q10.11 (L & C)	Are standard procedures followed for autoclaving (check this only if autoclaving done on site)?	Yes 1 No 2		2 0
Q10.12 (L & C)	After sterilization, how long are instruments kept before use?	Covered with double -----1 layer of cloth, and kept in a closed cabinet, 2 weeks Covered with double -----2 layer of cloth, and kept in a open cabinet (on shelf) ,1 week Single layer of cloth-----3 and closed cabinet – 1 week Single layer of cloth----- 4 and open shelf – 2 days Other 99 (Specify).....		2 0
Score for this sub-section (...../.....) ×100				%
Grade for this sub-section				
Waste disposal				
Q11.1	Are there separate buckets with or without chemicals for disposal of	Yes 1 No 2		2 0

No.	Questions	Coding categories	Skip to	Score
(L & C)	contaminated waste (e.g. swab), instruments (e.g. forceps)? (Observation)			
Q11.2 (L & C)	How sharps are disposed currently? (Observation)	Collected in hard closed bin -----1 and taken to deep pit burial Collected in any bucket and-----2 taken to deep pit burial Other----- 99 (Specify)		2 0
Q11.3 (L & C)	How glassware's (anything made of glass like glass slides, injection vial etc) are disposed currently? (Observation)	Collected in hard closed bin-----1 and taken to deep pit burial Collected in hard closed bin-----2 and reused after autoclaving Collected in any bucket and-----3 taken to deep pit burial Collected in any bucket and-----4 and reused after autoclaving Other -----99 (Specify)		2 1 0
Q11.4 (L & C)	How infectious materials are disposed (e.g. Blood, used cotton, gauge) most of the time?	Deep pit burial 1 Burnt 2 Other 99 (Specify)		2 0
Q11.5 (L & C)	How liquid clinical waste is disposed most of the time? (Observation)	Decontaminate with disinfectant for 30----1 min and lead to underground drainage Lead to underground Drainage-----2 Other----- 99 (Specify)		2 0
Score for this sub-section (...../.....)×100				%
Grade for this sub-section				

Section 8: Availability and adherence to guideline

No.	Questions	Coding categories	Skip to	Score
Q12.1 (D)	Is there a copy of the National Guidelines for STI management available in the facility? (Observation)	Yes 1 No 2		2 1 0
Q12.2 (L,D,C)	Is the infection control guideline available at the facility? (Observation)	Yes 1 No 2		2 0
Q12.3 (C)	Is there a copy of the National guidelines for VCT available at the facility? (Observation)	Yes 1 No 2		2 1 0
Q12.4 (L,D,C)	Is there a written PEP protocol available? (Observation)	Yes 1 No 2		2 0
Score for this section (...../.....)×100				%
Grade for this section				

Section 9: Record keeping systems

No.	Questions	Coding categories	Skip to	Score
Q13.1 (D, R)	Is record of STI patients attending this facility maintained? (Check register/form)	Yes 1 No 2	→Q13.3	2 0
Q13.2 (D, R)	Are the records maintained as they should be in the STI register/form? (Check register)	Yes 1 No 2		2 0
Q13.3 (D, C)	In the case of a laboratory test, is written test result provided to the patient for STI/HIV? (Observation)	Yes 1 No 2		2 0
Q13.4 (D, R)	Is a monthly/quarterly report for STI form available at the facility? (Check register)	Yes 1 No 2	→Q13.6	2 0
Q13.5 (D, R)	Does the facility provide monthly/quarterly STI report to the authority in a timely manner? (Check register)	Yes 1 No 2		2 0
Q13.6 (C, R)	Is a monthly/quarterly HIV report form available at the facility? (Check register)	Yes 1 No 2	→Q13.8	2 0
Q13.7 (C, R)	Does the facility provide monthly HIV report to the authority in a timely manner? (Check register)	Yes 1 No 2		2 0
Q13.8 (L)	Are laboratory test results recorded? (Check register)	Yes 1 No 2		2 0
Q13.9 (C)	Is a record maintained for VCT clients attending the facility? (Check register)	Yes 1 No 2		2 0
Q13.10 (L)	Is there a system for recording sample received for HIV testing for VCT clients? (Check register)	Yes 1 No 2		2 0
Q13.11 (C)	Is pre test counselling form available? (Observation)	Yes 1 No 2	→Q13.13	2 1
Q13.12 (C)	If no, describe how the pre test counselling is recorded?	Plain white paper 1 Others (specify)..... 99		1 0
Q13.13 (C)	Is post test counselling form available? (Observation)	Yes 1 No 2	→Q13.15	2 1
Q13.14 (C)	If no, describe how the post test counselling is recorded?	Plain white paper 1 Others (specify)..... 99		1 0
Q13.15 (C)	Is Informed consent form for HIV testing available? (Observation)	Yes 1 No 2	→Q14.1	2 1
Q13.16 (C)	If no, how consent for HIV testing is taken usually?	Plain white paper 1 Others (specify)..... 99		1 0
Score for this section (...../.....)×100				%
Grade for this section				

Section 10: Testing infrastructure and supplies

No.	Questions	Coding categories	Skip to	Score
Q14.1 (L)	Is Gram staining method done in this facility?	Yes 1 No 2	→ 14.3	2 0
Q14.2 (L)	If yes, how soon is the result of the Gram staining provided to the patient usually?	Same day 1 After 1day 2 After 2 days 3 More than 2 days 4 Other 99 (Specify)		2 0
Q14.3 (L)	Is an RPR/VDRL test done in this facility?	Yes 1 No 2	→ 14.5	2 0
Q14.4 (L)	If yes, how soon is the result of RPR/VDRL provided to the patient usually?	Same day 1 After 1day 2 After 2 days 3 More than 2 days 4 Other 99 (Specify)		2 0
Q14.5 (L)	Is HIV test done in this facility?	Yes 1 No 2	→ Q14.9	2 0
Q14.6 (L)	If yes, which method they follow? (Multiple response) Circle 1 if mentioned Circle 2 if not mentioned	Rapid test 1 2 ELISA 1 2 Western Blot 1 2		x
Q14.7 (L)	If yes, how soon is the HIV result usually provided to the patient?	Same day 1 After 1day 2 After 2 days 3 More than 2 days 4 Other 99 (Specify)		2 0
Q14.8 (L)	Proportion of the patients received the HIV test result on the same day in the last year. (Check register) (..... /.....)	<div style="display: flex; align-items: center;"> <div style="border: 1px solid black; width: 40px; height: 20px; margin-right: 5px;"></div> <div style="border: 1px solid black; width: 40px; height: 20px; margin-right: 5px;"></div> <div style="border: 1px solid black; width: 40px; height: 20px; margin-right: 5px;"></div> % </div>		2 1 0
Q14.9 (L)	Is there a stock of laboratory supplies available? (Check register) (Multiple response) Circle 1 if mentioned Circle 2 if not mentioned	Glassware 1 2 Transfer pipettes 1 2 Tips 1 2 Eppendorf Tube 1 2 Bucket 1 2 Disposable Syringe 1 2 Needle 1 2 Mask 1 2		2 1 0
Q14.10 (L)	Does the laboratory have a stock of reagents/kits for STI diagnosis (Observation)	Yes 1 No 2	→ 14.12	2 0

No.	Questions	Coding categories	Skip to	Score
Q14.11 (L)	If no, what are the kits/reagents not available? (Specify)	Specify 1..... 2..... 3.....		×
Q14.12 (L)	Does the laboratory have a stock of reagents/kits for HIV diagnosis? (Observation)	Yes 1 No 2	→14.14	2 0
Q14.13 (L)	If no, what are the kits/reagents not available? (Specify)	Specify 1..... 2..... 3.....		×
Q14.14 (L)	Do the reagents/kits usually arrive in the laboratory in right conditions (e.g. temperature, intact packages, etc)? (Observation)	Yes 1 No 2	→Q4.16	2 0
Q14.15 (L)	If no, what does the laboratory do?	Discarded 1 Returned 2 Used 3 Discard with approval 4 Others 99 (Specify)		2 0
Q14.16 (L)	Is there any expired reagent/kit in the facility at the moment? (Observation)	Yes 1 No 2	→Q4.18	2 0
Q14.17 (L)	If yes, what do you do with this expired reagent/kit?	Discarded 1 Returned 2 Used 3 Discard with approval 4 Others 99 (Specify)		2 0
Q14.18 (L)	Does the laboratory usually have adequate quantity of disinfectants? (Observation)	Yes 1 No 2		2 1 0
Score for this section (...../.....)×100				%
Grade for this section				

Section 11: Confidentiality

No.	Questions	Coding categories	Skip to	Score
Q15.1 (D)	Does the prescriber(s) understand the meaning of confidentiality? (check with Q5.2)	Yes 1 No 2		2 0
Q15.2 (D)	Are the STI registers/forms kept in a secure place? (Observation)	Yes 1 No 2		2 0
Q15.3 (D & C)	Are the HIV registers kept in a secured place? (Observation)	Yes 1 No 2		2 0
Q15.4 (C)	Does the person providing counselling understand the meaning of confidentiality? (check with Q5.9)	Yes 1 No 2		2 0
Q15.5 (L)	Does the laboratory technician involved in the sampling, testing understands the meaning of confidentiality? (check with Q5.13)	Yes 1 No 2		2 0
Q15.6 (C,L,D)	Have you ever had any break in confidentiality in this facility?	Yes 1 No 2	→ 16.1	2 0
Q15.7 (C,L,D)	If yes, how was this managed? (Multiple response) (Do not read out) Circle 1 if mentioned Circle 2 if not mentioned	Meeting with all staff 1 2 Meeting with individual person who broke confidentiality 1 2 Other 1 2 (Specify)		1 0
Score for this section (...../.....)×100				%
Grade for this section				

Section 12: Referral linkages

No.	Questions	Coding categories	Skip to	Score
Q16.1 (D)	Is there referral slip/form available for referring patients to other facility/person? (Observation)	Yes 1 No 2		2 0
Q16.2 (D)	In the last year, did you refer any STI/HIV positive patients to another facility?	Yes 1 No 2	→ 16.4	×
Q16.3 (D & R)	If yes, is there a record for this? (Observation and multiple response) Circle 1 if mentioned Circle 2 if not mentioned	Prescribed form 1 2 Register book 1 2 Other 1 2 (Specify)		2 0
Q16.4	Proportion of HIV positive patients who needed other health care services were	<div style="display: flex; align-items: center;"> <div style="border: 1px solid black; width: 40px; height: 20px; margin-right: 5px;"></div> <div style="border: 1px solid black; width: 40px; height: 20px; margin-right: 5px;"></div> <div style="border: 1px solid black; width: 40px; height: 20px; margin-right: 5px;"></div> <div style="margin-left: 5px;">%</div> </div>		×

No.	Questions	Coding categories				Skip to	Score		
(D & C)	referred to other facilities in the last year? (Check register) (...../.....)								
Q16.5 (D & C)	Proportion of HIV negative patients who needed other health care were referred to other facilities in the last year? (Check register)(..... /.....)	<table><tr><td></td><td></td><td></td></tr></table>				%			×
Score for this section (...../.....)×100						%			
Grade for this section									

Section 13: Monitoring quality of services

No.	Questions	Coding categories	Skip to	Score
Q17.1 (D ,C)	Is there a method of monitoring of services in place?	Yes 1 No 2		2 0
Q17.2 (L)	Has the laboratory ever sent any samples to other laboratory for Quality Control (QC) system?	Yes 1 No 2		2 0
Q17.3 (L & C)	How many supervisory visits have you had in the last year?	0 visit 1 1-2 visit 2 ≥3visit 3	→ 18.1	2 1 0
Q17.4 (L & C)	What was checked during the last visit? (Multiple response) Circle 1 if mentioned Circle 2 if not mentioned	Facility setup 1 2 Personnel 1 2 Records 1 2 Universal precaution 1 2 Other 1 2 (Specify)		×
Q17.5 (L & C)	Was there any recommendation made during last visit?	Yes 1 No 2	→ 18.1	×
Q17.6 (L & C)	If recommendation was made, was it implemented after that visit?	Yes 1 No 2		2 0
Score for this section(...../.....)×100				%
Grade for this section				

Section 14: Utilization of the services

No.	Questions	Coding categories	Skip to	Score
Q18.1 (D & R)	Number of STI patients visited at this facility in the last year. (Check register)	<div style="border: 1px solid black; width: 40px; height: 20px; display: inline-block;"></div>		×
Q18.2 (D & R)	Proportion of patients who received STI service at this facility in the last year. (Check register) (..... /.....)	<div style="border: 1px solid black; width: 40px; height: 20px; display: inline-block;"></div> %		2 1 0
Q18.3 (C & R)	Proportion of ANC women referred for screening by RPR in the last year (Check register) (..... /.....)	<div style="border: 1px solid black; width: 40px; height: 20px; display: inline-block;"></div> %		2 1 0
Q18.4 (C)	Number of patients who tested HIV positive in last year. (Check register/verbal) (...../.....)	<div style="border: 1px solid black; width: 40px; height: 20px; display: inline-block;"></div>		×
Q18.5 (C & D)	Proportion of STI patients who received condoms at the treatment site in the last year. (Check register/verbal) (...../.....)	<div style="border: 1px solid black; width: 40px; height: 20px; display: inline-block;"></div> %		2 1 0
Q18.6 (C)	Proportion of STI patients who received counselling services in the last year. (Check register) (..... /.....)	<div style="border: 1px solid black; width: 40px; height: 20px; display: inline-block;"></div> %		2 1 0
Q18.7 (D,C, R)	Proportion of STI cases that underwent partner notification in the last year. (Check register) (..... /.....)	<div style="border: 1px solid black; width: 40px; height: 20px; display: inline-block;"></div> %		2 1 0
Q18.8 (C)	Proportion of patients who received pre test counselling and who were tested for HIV in last year. (Check register) (...../.....)	<div style="border: 1px solid black; width: 40px; height: 20px; display: inline-block;"></div> %		2 1 0
Q18.9 (C)	Proportion of patients who were tested for HIV and received post test counselling in last year. (Check register) (...../.....)	<div style="border: 1px solid black; width: 40px; height: 20px; display: inline-block;"></div> %		2 1 0
Q18.10 (C)	Proportion of ANC mothers received counselling for HIV in the last year. (Check register) (..... /.....)	<div style="border: 1px solid black; width: 40px; height: 20px; display: inline-block;"></div> %		2 1 0
Q18.11 (C)	Proportion of TB patients received HIV counselling services in the last year. (Check register) (..... /.....)	<div style="border: 1px solid black; width: 40px; height: 20px; display: inline-block;"></div> %		2 1 0
Q18.12 (C)	Proportion of STI patients received HIV counselling services in the last year. (Check register) (..... /.....)	<div style="border: 1px solid black; width: 40px; height: 20px; display: inline-block;"></div> %		2 1 0
Q18.13 (L,R)	Proportion of the STI patients tested for laboratory diagnosis in the last year. (Check register/verbal) (..... /.....)	<div style="border: 1px solid black; width: 40px; height: 20px; display: inline-block;"></div> %		2 1 0
Score for this section (...../.....)×100				%
Grade for this section				

(End the interview by giving thanks to the interview participant)